

# Insurance Regulatory and Development Authority of India

Better Regulation Through Automation & Business Analytics

## Form TPA-8

Report by Third Party Administrators: Details of CEO/CAO/CMO

Periodicity of Submission: Annually

Annual

PAN_No	Mobile_No	Qualifications	Details_of_Directorship_in_other_Comp panies	Date_of_Joining_with_TPA_Company_as_a_CEO/CAO/CMO
ABLPC1029M	9829546131	B.COM, LLB, FELLOW/SHIP-FIII	N.A.	01-Oct-2005
ACRRG6201C	7838151588	MD PHYSICIAN REGN. NO.14060	N.A.	01-Apr-2017
AHHPD1848G	7838151501	BAMS, MHA, AllI	N.A.	01-Apr-2020

# Insurance Regulatory and Development Authority of India

Better Regulation Through Automation & Business Analytics

## Form TPA-8

Annual Report by Third Party Administrators: Details of Board of Directors

Periodicity of Submission: Annually

DIN_No	Particulars_of_Change_in_Board	Date_of_Change_in_Board
00032660	Continuation	14-Jan-2020
00032677	Cessation	22-Jan-2002
00012148	Continuation	22-Jan-2002
00312478	Appointment	01-Feb-2020
08498773	Appointment	15-Jul-2019

# Insurance Regulatory and Development Authority of India

Better Regulation Through Automation & Business Analytics

## Form TPA-8

Annual Report by Third Party Administrators: Name and address of auditors

Periodicity of Submission: Annually

PAN_No	Name_of_auditor/audit_firm	Address	Telephone_No	Mobile_No	Email
AACFD0741P	DHAWAN & ASSOCIATES	FF-11, SCO-35, DISCTRICT SHOPPING CENTRE, SECTOR -16, FARIDBAD	9811061731	9811061731	<a href="mailto:ca.jdhawan@gmail.com">ca.jdhawan@gmail.com</a>
AAIPM0372K	Adeesh Mehra & Company	7/3, IIND FLOOR, JANGPURA EXTENSION, NEW DELHI- 110 014	24374794	9811297297	<a href="mailto:ashmehra@yahoo.com">ashmehra@yahoo.com</a>

# Insurance Regulatory and Development Authority of India

Better Regulation Through Automation & Business Analytics

## Form TPA-8

Annual Report by Third Party Administrators: Summary of TPA Service

Periodicity of Submission: Annually

Particulars	Particulars_Code	No_of_Policies_Serviced	No_of_lives_Serviced	Amount_of_Premium_Serviced_wherever_available_(in_absolute_INR)
Individual / Retail Health Insurance Policies	3101395	599460	1561027	8547368815.00
Group Health Insurance Policies (other than RSBY or other similar policies issued by insurers)	3101396	1692	2146512	8034860969.00
Policies issued under RSBY or other similar policies issued by insurers	3101397	5	61843100	3193910039.00
Pre-Insurance Medical Examination	3101398	0	0	0.00
Foreign Travel Policies issued by Indian insurer	3101399	0	0	0.00
Foreign Travel Policies issued by Foreign insurer	3101400	0	0	0.00
Non-Insurance healthcare schemes sponsored by Central/ State Government	3101401	1	6969672	0.00

# Insurance Regulatory and Development Authority of India

Better Regulation Through Automation & Business Analytics

## Form TPA-8

Annual Report by Third Party Administrators: Enumeration of TPA Services provided

Periodicity of Submission: Annually

Particulars	Particulars_Code	Value
a. Claims serviced under health insurance policies by way of Pre-Authorization of cashless treatment or settlement of claims other than cashless claims or both	3101416	13894334513.00
b. Servicing of Claims for Hospitalization cover under Personal Accident Policy & Domestic Travel policy	3101417	0.00
c. Pre-insurance medical examination in connection with underwriting of health insurance policies.	3101418	22000.00
d. Health Services in respect of Foreign Travel Policies and health policies issued by Indian Insurers covering medical treatment or hospitalization outside India	3101419	0.00
e. Health Services in respect of Foreign Travel policies issued by Foreign Insurers for policy holders who are travelling to India	3101420	0.00
f. Servicing of non-insurance healthcare schemes as mentioned in Regulation 22(3) of these regulations	3101421	1.00
g. Any other services as may be mentioned by Authority	3101422	0.00
1.10.a. Number of agreements with Network Providers	3101423	8337.00
1.10.b. Number of agreements with Doctors	3101424	0.00
No. of Insurers with whom agreements entered with:	3101425	20.00
Lives covered under Health Policies (to be reported as per provisions of Reg. 14 of TPA Regulations and Circular in the matter issued by the Authority)	3101426	72520311.00
Polices Serviced (to be reported as per provisions of Reg. 14 of TPA Regulations and Circular in the matter issued by the Authority)	3101427	601147.00
Hospitals tied up during (for the concerned FY)	3101429	576.00
Total Hospitals terminated or removed during (concerned FY)	3101430	235.00

# Insurance Regulatory Development Authority of India

Better Regulation Through Automation & Business Analytics

## TPA : Schedule 1 To Schedule 5

Periodicity of Submission: Annual

Form_ID	Form_Name	Particulars	Particulars_Code	Others_Description	Amount
3400001	Schedule 1: Revenue Account for the year	Directors remuneration	3101212	Profit and Loss Account	15800000
3400001	Schedule 1: Revenue Account for the year	Income :: Investment Income	3101241	Profit and Loss Account	0.00
3400001	Schedule 1: Revenue Account for the year	Income :: Profit on sale of investments or assets	3101242	Profit and Loss Account	13302
3400001	Schedule 1: Revenue Account for the year	Income :: From Others	3101304	Profit and Loss Account	45770499.00
3400001	Schedule 1: Revenue Account for the year	Staff Expenses :: Salaries, provident funds	3101214	Profit and Loss Account	289896131
3400001	Schedule 1: Revenue Account for the year	Staff Expenses :: Other benefits	3101215	Profit and Loss Account	12934257
3400001	Schedule 1: Revenue Account for the year	Office Expenses :: Rent, rates & taxes	3101216	Profit and Loss Account	54074788
3400001	Schedule 1: Revenue Account for the year	Office Expenses :: Electricity, water	3101217	Profit and Loss Account	6802841.00
3400001	Schedule 1: Revenue Account for the year	Office Expenses :: Housekeeping & Cleaning	3101218	Profit and Loss Account	16280930
3400001	Schedule 1: Revenue Account for the year	Office Expenses :: Others	3101219	Profit and Loss Account	1477346
3400001	Schedule 1: Revenue Account for the year	Office Expenses :: Travel	3101220	Profit and Loss Account	15703998
3400001	Schedule 1: Revenue Account for the year	Office Expenses :: Entertainment	3101221	Profit and Loss Account	0
3400001	Schedule 1: Revenue Account for the year	Office Expenses :: Lease rent of equipments	3101222	Profit and Loss Account	0
3400001	Schedule 1: Revenue Account for the year	Office Expenses :: post, telecommunication and similar expenses	3101223	Profit and Loss Account	22066739.00
3400001	Schedule 1: Revenue Account for the year	Office Expenses :: audit fees	3101224	Profit and Loss Account	1050000.00
3400001	Schedule 1: Revenue Account for the year	Office Expenses :: legal expenses	3101225	Profit and Loss Account	34846.00
3400001	Schedule 1: Revenue Account for the year	Office Expenses :: repair and maintenance	3101226	Profit and Loss Account	233673
3400001	Schedule 1: Revenue Account for the year	Office Expenses :: Depreciation	3101227	Profit and Loss Account	15237176.00
3400001	Schedule 1: Revenue Account for the year	Office Expenses :: Motor Vehicle expenses	3101228	Profit and Loss Account	281569
3400001	Schedule 1: Revenue Account for the year	Office Expenses :: Other expenses (please specify 1)-Bank Charges	3101229	Profit and Loss Account	1250733.00
3400001	Schedule 1: Revenue Account for the year	Office Expenses :: Other expenses (please specify 2)-Business Promotion	3101230	Profit and Loss Account	885113.00
3400001	Schedule 1: Revenue Account for the year	Office Expenses :: Other expenses (please specify 3)-Training & Seminar	3101231	Profit and Loss Account	3863156.00
3400001	Schedule 1: Revenue Account for the year	Office Expenses :: Other expenses (please specify 4)-General Expense	3101232	Profit and Loss Account	1483043.00
3400001	Schedule 1: Revenue Account for the year	Office Expenses :: Other expenses (please specify 5)- Professional Fee	3101233	Profit and Loss Account	37987154.00
3400001	Schedule 1: Revenue Account for the year	Office Expenses :: Other expenses (please specify 6)- Printing & Stationery Exps.	3101234	Profit and Loss Account	23736550.00

3400001	Schedule 1: Revenue Account for the year	Office Expenses :: Other expenses (please specify 7) Provision for Contingency	3101235	Profit and Loss Account	6500000.00
3400001	Schedule 1: Revenue Account for the year	Office Expenses :: Other expenses (please specify 8) Computer & Software Expenses	3101236	Profit and Loss Account	3561059.00
3400001	Schedule 1: Revenue Account for the year	Office Expenses :: Other expenses (please specify 9) Lab & Diagnostic Expenses	3101237	Profit and Loss Account	33170429.00
3400001	Schedule 1: Revenue Account for the year	Office Expenses :: Other expenses (please specify 10) Corporate Social Responsibility(CSR)	3101238	Profit and Loss Account	3325000.00
3400001	Schedule 1: Revenue Account for the year	Office Expenses :: Loss on sales of investment or assets	3101239	Profit and Loss Account	0
3400002	Schedule 2: Profit & Loss Appropriation Account	Operating Expense	3101240	Profit and Loss Account	0
3400002	Schedule 2: Profit & Loss Appropriation Account	Dividends of the year	3101245	Appropriation of Profit	0
3400002	Schedule 2: Profit & Loss Appropriation Account	Tax on Dividend	3101246	Appropriation of Profit	0
3400002	Schedule 2: Profit & Loss Appropriation Account	Transfer to reserve	3101247	Appropriation of Profit	0
3400002	Schedule 2: Profit & Loss Appropriation Account	Other allocations from profit	3101248	Appropriation of Profit	0
3400002	Schedule 2: Profit & Loss Appropriation Account	Provision for taxation	3101249	Appropriation of Profit	50400000
3400002	Schedule 2: Profit & Loss Appropriation Account	Deferred tax liability	3101250	Appropriation of Profit	0
3400002	Schedule 2: Profit & Loss Appropriation Account	Taxation of earlier year	3101251	Appropriation of Profit	751818
3400002	Schedule 2: Profit & Loss Appropriation Account	Transfer from reserve	3101255	Appropriation of Profit	0
3400002	Schedule 2: Profit & Loss Appropriation Account	Deferred tax credit	3101257	Appropriation of Profit	2865665
3400003	Schedule 3: Balance Sheet	Liabilities: Authorized Capital	3101258	Balance Sheet	40000000.00
3400003	Schedule 3: Balance Sheet	Liabilities: Issued Capital	3101259	Balance Sheet	40000000.00
3400003	Schedule 3: Balance Sheet	Liabilities: Paid Up Capital	3101260	Balance Sheet	400000000.00
3400003	Schedule 3: Balance Sheet	Liabilities: Reserves & Surplus	3101261	Balance Sheet	58821420.00
3400003	Schedule 3: Balance Sheet	Liabilities: Amounts Due to Insurers	3101262	Balance Sheet	0
3400003	Schedule 3: Balance Sheet	Liabilities: Amounts Due to Hospitals	3101263	Balance Sheet	0
3400003	Schedule 3: Balance Sheet	Liabilities: Amounts Due to Doctors	3101264	Balance Sheet	0
3400003	Schedule 3: Balance Sheet	Liabilities: Amounts Due to Others	3101265	Balance Sheet	0
3400003	Schedule 3: Balance Sheet	Liabilities: Secured Loan	3101266	Balance Sheet	0
3400003	Schedule 3: Balance Sheet	Liabilities: Unsecured Loan	3101267	Balance Sheet	0
3400003	Schedule 3: Balance Sheet	Liabilities: Deferred Tax Liability	3101268	Balance Sheet	0
3400003	Schedule 3: Balance Sheet	Liabilities: Bank Overdraft	3101269	Balance Sheet	0
3400003	Schedule 3: Balance Sheet	Liabilities: Current Liability- Sundry Creditors	3101270	Balance Sheet	33029799.00
3400003	Schedule 3: Balance Sheet	Liabilities: Current Liability- Provisions	3101271	Balance Sheet	156276861
3400003	Schedule 3: Balance Sheet	Liabilities: Current Liability- Others	3101272	Balance Sheet	341042967.00
3400003	Schedule 3: Balance Sheet	Assets: Building / Properties: Cost	3101273	Balance Sheet	51220634.00
3400003	Schedule 3: Balance Sheet	Assets: Building / Properties: Depreciation	3101274	Balance Sheet	4792480.00
3400003	Schedule 3: Balance Sheet	Assets: Furnitures & Fixtures: Cost	3101275	Balance Sheet	665658.00
3400003	Schedule 3: Balance Sheet	Assets: Furnitures & Fixtures: Depreciation	3101276	Balance Sheet	2407276.00
3400003	Schedule 3: Balance Sheet	Assets: Air-conditioners: Cost	3101277	Balance Sheet	1237276.00
3400003	Schedule 3: Balance Sheet	Assets: Air-conditioners: Depreciation	3101278	Balance Sheet	198609.00
3400003	Schedule 3: Balance Sheet	Assets: Electrical Installations: Cost	3101279	Balance Sheet	0
3400003	Schedule 3: Balance Sheet	Assets: Electrical Installations: Depreciation	3101290	Balance Sheet	0
3400003	Schedule 3: Balance Sheet	Assets: Office equipments: Cost	3101281	Balance Sheet	14008391.00

3400003	Schedule 3: Balance Sheet	Assets: Office equipments: Depreciation	3101282	Balance Sheet	5882705.00
3400003	Schedule 3: Balance Sheet	Assets: Computer Software: Cost	3101283	Balance Sheet	115404535.00
3400003	Schedule 3: Balance Sheet	Assets: Computer Software: Depreciation	3101294	Balance Sheet	87939064.00
3400003	Schedule 3: Balance Sheet	Assets: Motor Vehicle: Cost	3101285	Balance Sheet	4062923.00
3400003	Schedule 3: Balance Sheet	Assets: Motor Vehicle: Depreciation	3101286	Balance Sheet	720137.00
3400003	Schedule 3: Balance Sheet	Assets: Investment: Government Securities (Market Value)	3101287	Balance Sheet	0
3400003	Schedule 3: Balance Sheet	Assets: Investment: Loans & Debentures (Market Value)	3101288	Balance Sheet	10000000.00
3400003	Schedule 3: Balance Sheet	Assets: Investment: Other Investments (Book Value)	3101289	Balance Sheet	13493600.00
3400003	Schedule 3: Balance Sheet	Assets: Current Assets: Receivables: a) From Insurer	3101290	Balance Sheet	183564067.00
3400003	Schedule 3: Balance Sheet	Assets: Current Assets: Receivables: b) Cash & Bank balances	3101291	Balance Sheet	663805762.00
3400003	Schedule 3: Balance Sheet	Assets: Current Assets: Others PIS Specdy 1-Advance Tax/TDS	3101292	Balance Sheet	146835031.00
3400003	Schedule 3: Balance Sheet	Assets: Current Assets: Others PIS Specdy 2-GST: Recoverable	3101293	Balance Sheet	2614933.00
3400003	Schedule 3: Balance Sheet	Assets: Current Assets: Others PIS Specdy 3- Prepaid Exps.	3101294	Balance Sheet	3249779.00
3400003	Schedule 3: Balance Sheet	Assets: Current Assets: Others PIS Specdy 4- Other Advances	3101295	Balance Sheet	3771265.00
3400003	Schedule 3: Balance Sheet	Assets: Current Assets: Others PIS Specdy 5- Interest Accrued but not due on F	3101296	Balance Sheet	34428974.00
3400003	Schedule 3: Balance Sheet	Assets: Current Assets: Others PIS Specdy 6- Deferred Tax Assets	3101297	Balance Sheet	2139055
3400003	Schedule 3: Balance Sheet	Assets: Current Assets: Others PIS Specdy 7	3101298	Balance Sheet	0
3400003	Schedule 3: Balance Sheet	Assets: Current Assets: Others PIS Specdy 8	3101299	Balance Sheet	0
3400003	Schedule 3: Balance Sheet	Assets: Current Assets: Others PIS Specdy 9	3101300	Balance Sheet	0
3400003	Schedule 3: Balance Sheet	Assets: Current Assets: Others PIS Specdy 10	3101301	Balance Sheet	0
3400003	Schedule 3: Balance Sheet	Assets: Other Assets	3101302	Balance Sheet	16656316
3400004	Schedule 4: Schedule of the income received toward	Towards Health Services of the individual policies issued by Indian Insurers	3101181	Others	366874948.00
3400004	Schedule 4: Schedule of the income received toward	Towards Health Services of the Group Insurance policies issued by Indian Insur	3101182	Others	278142823.00
3400004	Schedule 4: Schedule of the income received toward	Pre-insurance medical examination	3101183	Others	23641093.00
3400004	Schedule 4: Schedule of the income received toward	Towards Health Services in the Foreign Jurisdiction in respect of the policies issu	3101184	Others	0
3400004	Schedule 4: Schedule of the income received toward	Towards Non Insurance Services rendered	3101185	Others	0
3400004	Schedule 4: Schedule of the income received toward	Towards Servicing of policies issued by foreign Insurers	3101186	Others	0
3400004	Schedule 4: Schedule of the income received toward	Others/Please Specdy 1)	3101188	Others	0
3400004	Schedule 4: Schedule of the income received toward	Others/Please Specdy 2)	3101189	Others	0
3400004	Schedule 4: Schedule of the income received toward	Others/Please Specdy 3)	3101190	Others	0
3400004	Schedule 4: Schedule of the income received toward	Others/Please Specdy 4)	3101191	Others	0
3400004	Schedule 4: Schedule of the income received toward	Others/Please Specdy 5)	3101192	Others	0
3400004	Schedule 4: Schedule of the income received toward	Others/Please Specdy 6)	3101193	Others	0
3400004	Schedule 4: Schedule of the income received toward	Others/Please Specdy 7)	3101194	Others	0
3400004	Schedule 4: Schedule of the income received toward	Others/Please Specdy 8)	3101195	Others	0
3400004	Schedule 4: Schedule of the income received toward	Others/Please Specdy 9)	3101196	Others	0
3400004	Schedule 4: Schedule of the income received toward	Others/Please Specdy 10)	3101197	Others	0
3400005	Schedule 5: Schedule of Apportionment of Expenses	Health Services of the policies issued by Indian Insurers	3101198	Others	0
3400005	Schedule 5: Schedule of Apportionment of Expenses	Health Services in the foreign Jurisdiction in respect of the policies issued by Indian Insurers	3101199	Others	0





# Insurance Regulatory and Development Authority of India

Enter Regulation through Automation & Business Analytics

## Schedule 6 Details of claims & Ageing Periodicity of Submission: Annual

Type of Policy	Particulars	Periodicity Code	Month	Period	Number of Claim	Amount of Claim	Number of Claim	Amount of Claim	Number of Claim	Amount of Claim	Number of Claim	Amount of Claim	Number of Claim	Amount of Claim
Individual	Date of claims during the year	31/03/20			9	165901	65703	261297259	13405	42923295				
Individual	Date of Settled Claims Within 1 month from date of receipt of claim	31/03/20			1	29500	14028	345016436	96882	344207032				
Individual	Date of Settled Claims Between 1 - 3 Months	31/03/20			8	170600	3163	8291020	3684	11768705				
Individual	Date of Settled Claims Between 3 to 6 Months	31/03/21			0	0	0	0	0	0				
Individual	Date of Settled Claims More than 6 months	31/03/12			0	0	0	0	0	0				
Individual	Date of Claims, Amount of claim dated by assignee owing to the terms and conditions of the policy	31/03/13			0	836633	0	0	0	0				
Individual	Date of Claims, recommended for resolution. When 1 month from date of receipt of claim	31/03/14			0	0	0	0	0	0				
Individual	Date of Claims, recommended for resolution. Between 1 - 3 Months	31/03/15			0	0	0	0	0	0				
Individual	Date of Claims, recommended for resolution. Between 3 to 6 Months	31/03/16			0	0	0	0	0	0				
Individual	Date of Claims, recommended for resolution. More than 6 months	31/03/17			0	0	0	0	0	0				
Individual	Date of Claims Outstanding Within 1 month from date of receipt of claim	31/03/18			0	0	0	0	0	0				
Individual	Date of Claims Outstanding Between 1 - 3 Months	31/03/19			0	0	0	0	0	0				
Individual	Date of Claims Outstanding Between 3 to 6 Months	31/03/20			0	0	0	0	0	0				
Individual	Date of Claims Outstanding More than 6 months	31/03/21			0	0	0	0	0	0				
Group	Date of claims during the year	31/03/20			920	3487040	66412	4010346799	194447	318112750				
Group	Date of Settled Claims Within 1 month from date of receipt of claim	31/03/20			864	33031344	79054	377844241	126115	2507146373				
Group	Date of Settled Claims Between 1 - 3 Months	31/03/10			21	652622	3604	131817224	14418	16007823				
Group	Date of Settled Claims Between 3 to 6 Months	31/03/11			0	0	0	0	0	0				
Group	Date of Settled Claims More than 6 months	31/03/12			0	0	0	0	0	0				
Group	Date of Claims, Amount of claim gender disclosed owing to the terms and conditions of the policy	31/03/13			0	8232025	0	0	0	0				
Group	Date of Claims, recommended for resolution. When 1 month from date of receipt of claim	31/03/14			66	1819637	301	1015309	18284	43302510				
Group	Date of Claims, recommended for resolution. Between 1 - 3 Months	31/03/15			1	31203	19	311895	284	7324437				
Group	Date of Claims, recommended for resolution. More than 6 months	31/03/16			0	0	0	0	0	0				
Group	Date of Claims Outstanding Within 1 month from date of receipt of claim	31/03/18			31	803488	5002	22070633	4437	119701884				
Group	Date of Claims Outstanding Between 1 - 3 Months	31/03/19			14	627319	1975	98179448	3562	15081770				
Group	Date of Claims Outstanding Between 3 to 6 Months	31/03/20			0	0	0	0	0	0				
Group	Date of Claims Outstanding More than 6 months	31/03/21			0	0	0	0	0	0				

**Schedule - 7**

1 Directors Report, to be attached separately.

(Note : Inter alia, (i) to disclose the shareholding structure as at the end of financial year  
(ii) Discuss Corporate Governance norms put-in place)

2 Auditors Report including audited financial and all notes, schedules to audited financials, to be attached separately.

**Undertaking from Registered TPA Company**

It is hereby declared that the particulars furnished with respect Annual Report of our TPA Company in Form TPA - 8 and Schedule 1 to 7 there under towards various activities of the TPA Company during the F Y 2019-20 were examined, and are true and correct. It is also declared that the TPA Company did not receive any other income or remuneration from any other sources other than the one that is declared in the above Schedule.

Date :	For RAKSHA HEALTH INSURANCE TPA PVT LTD.	
Place :	PAWAN KUMAR BHALLA MANAGING DIRECTOR	DR MONIKA DEEP CHIEF ADMINISTRATIVE OFFICER

**Certificate from the Statutory Auditors of the TPA Company**

Certified that the above information about financials furnished in Annual Report and Schedules 1 to 5 therein by RAKSHA HEALTH INSURANCE TPA PVT. LTD. is as extracted from the transactions of the TPA Company for the Financial Year 2019-20.

Date : 10.07.2020	For and on behalf of <b>DHAWAN &amp; ASSOCIATES</b>	
Place : Faridabad	<b>JAGDISH DHAWAN</b> Practicing Chartered Accountant	

**Annual Certificate in the matter of Working Capital of a TPA Company**

Instructions for submission of Required Certificate :

- 1 Periodically of submission of this Certificate is Annual i.e. as at 31st March of every Financial Year
- 2 To be submitted with the Authority alongwith Annual Report of the TPA Company
- 3 This Certificate is to be certified by Auditors of a TPA Company

1	PARTICULARS OF THE TPA COMPANY :	
1.1	Name of the TPA	RAKSHA HEALTH INSURANCE TPA PVT. LTD. C/O. ESCORTS CORPORATE CENTRE, 15/5 MATHURA ROAD, FARIDABAD - HARYANA
1.2	Address - Registered Office	Pin Code - 121003 Landline No. - 0129 4289999 E Mail - pawar@rakshatpa.com Fax No. - 0129 4018012
1.3	Financial Year	2019-20
1.4	Methodology adopted for calculation of Working Capital (Refer Provisions of Reg. 6 of IRDAI (TPA - Health Services) Regulations 2016).	Working Capital means the difference between the aggregate of the current assets and current liabilities as on 31.03.2020
2	Computation of Working capital for the period upto / Financial Year - 2018-19	

S.No.	Description	(Amount ₹ INR)
1	Granular Details of the Components of Assets Considered	1053078409
2	Granular Details of the Components of Liabilities Considered	504234168
	Working Capital	548854241

Certified that the above Particulars of the working capital of RAKSHA HEALTH INSURANCE TPA PVT. LTD. are correct and the above details are extracted from Financial statements of the TPA Company for the period upto / Financial Year 2019-20

Date : 10.07.2020	For and on behalf of DHANWAN & ASSOCIATES
Place : Faridabad	JAGDISH DHAWAN Practising Chartered Accountant

**Declaration and Undertaking by TPA Company**

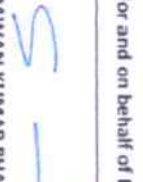
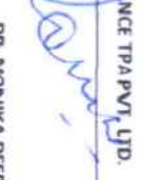
Instructions for submission of Required Certificate :

- 1 Periodically of submission of this Declaration and Undertaking is annual
- 2 This Declaration and Undertaking shall be signed by any two Directors of a TPA Company
- 3 This Declaration and Undertaking is to be submitted to the Authority alongwith the Annual report of the TPA Company

1		PARTICULARS OF THE TPA COMPANY :	
1.1	Name of the TPA	RAKSHA HEALTH INSURANCE TPA PVT. LTD.	
		C/O. ESCORTS CORPORATE CENTRE, 15/5 MATHURA ROAD, FARIDABAD - HARYANA	
1.2	Address - Registered Office	Pin Code - 121003	Landline No. 0129 4289999
		E Mail - pawan@rakshatpa.com	Fax No. 0129 4018012
1.3	Financial Year	2019-20	

2	We PAWAN KUMAR BHALLA, Managing Director, Dr. Monika Deep - CAO of RAKSHA HEALTH INSURANCE TPA PVT. LTD. Is hereby declare and undertake that :		
	a)	CEO or CAO possesses the requisite qualifications and practical training as specified by Insurance Regulatory and Development Authority of India	
	b)	The CEO, CAO of the company is / are also fit and proper as per Regulation 11 of the TPA Regulations. Such a CEO or CAO are engaged in day to day administration of the activities of the TPA and also in ensuring compliance of Regulatory requirements.	
	c)	The TPA Company is not engaged in any other business apart from Health Services by TPAs, as defined in the TPA Regulations	
	d)	A Director with required medical qualification and an appointed Chief Medical Officer have valid registration with the Medical Council of India or Medical Council of the State.	
	e)	None of the director(s), promoter(s), shareholder(s) and Key Managerial Personnel of our company is or are, directly or indirectly engaged in any other insurance or insurance related activity(s). (Note: Where it is to be determined whether officials referred herein are involved in any other insurance or insurance related activities or not, TPA Company shall furnish the detailed information separately alongwith the Form.)	
	f)	The Company did not violate the code of conduct or not committed any breach of the provisions of the applicable Acts, Regulations and / or circulars issued by the Authority from time to time	

Date : 10.07.2020

For and on behalf of RAKSHA HEALTH INSURANCE TPA PVT. LTD.	
	
PAWAN KUMAR BHALLA MANAGING DIRECTOR	DR. MONIKA DEEP CHIEF ADMINISTRATIVE OFFICER



## Insurance Regulatory and Development Authority of India

Better Regulation Through Automation & Business Analytics

**TPA 6E : Details of Service Level Agreements which were in force during the financial year to be provided**

Periodicity of Submission: Annual

Notes:

Insurer_ID	Type_of_Services_to_be_derived	Others_Description	Type_of_SLA	Date_of_Purchase_of_stamp_viz_No_of_Judicial_Stamp_Paper/Le_Stamp/ Special_Adhesive/ Franking/ Any other mode	Date_of_Agreement	Validity_of_Agreement_From	Validity_of_Agreement_To
THEN0104000	Group & Retail	Group & Retail	Renewal	26-Jun-2020	10-Jul-2020	01-Oct-2019	30-Sep-2022
THE00104001	Group & Retail	Group & Retail	Renewal	29-Dec-2018	01-Jan-2019	01-Jan-2019	31-Dec-2020
UNIT0104000	Group & Retail	Group & Retail	Modification	06-Feb-2020	01-Apr-2019	01-Apr-2019	30-Sep-2020
NAT10512000	Group & Retail	Group & Retail	Renewal	28-Jun-2018	15-Jun-2018	15-Jun-2018	14-Jun-2020
PFEC0412000	Group Policy	Group Policy	Renewal	27-Mar-2014	31-Jan-2006	01-Apr-2014	31-Mar-2020
APOL0308000	Group Policy	Group Policy	Modification	14-Aug-2019	14-Aug-2019	26-Jul-2019	25-Jul-2022
ROYA2310000	Group Policy	Group Policy	Renewal	22-Dec-2014	15-Jun-2018	15-May-2018	14-May-2020
LIBE2205000	Group Policy	Group Policy	Renewal	16-Mar-2018	16-Mar-2018	01-Mar-2017	28-Feb-2020
BHAR2706000	Group Policy	Group Policy	Renewal	14-Dec-2016	01-Jan-2017	01-Jan-2017	31-Dec-2019
SBIG1512000	Group Policy	Group Policy	Modification	05-Mar-2020	05-Mar-2020	09-Jan-2020	18-Jan-2023
RELL2604000	Group Policy	Group Policy	Renewal	15-Jan-2018	16-Jan-2018	15-Jan-2018	14-Jan-2021
TATA1202000	Others - Please specify	Add On benefit	Renewal	20-Aug-2018	22-Aug-2018	01-Aug-2018	31-Jul-2021
ADIT2204000	Group Policy	Group Policy	Fresh	21-Oct-2016	11-Nov-2016	11-Nov-2016	31-Mar-2020
LIFE0901000	Others - Please specify	Pre Medical Examination	Fresh	29-Jun-2017	30-Jun-2017	01-Jul-2017	30-Jun-2020
HDFC2709000	Group Policy	Group Policy	Modification	13-Dec-2018	13-Dec-2018	13-Dec-2018	12-Dec-2021
TATA2201000	Group Policy	Group Policy	Fresh	27-Mar-2018	30-Mar-2018	30-Mar-2018	29-Mar-2021
BAJA0205000	Group Policy	Group Policy	Renewal	07-Dec-2018	01-Dec-2018	10-Jun-2018	09-Sep-2019
DHF10507000	Group Policy	Group Policy	Fresh	01-Apr-2017	18-Jul-2017	18-Jul-2017	17-Jul-2020
RELL2310000	Group Policy	Group Policy	Fresh	04-Apr-2018	12-Feb-2018	12-Feb-2018	11-Feb-2021
MAGM2205000	Group Policy	Group Policy	Fresh	11-Oct-2018	11-Oct-2018	17-Oct-2018	16-Oct-2021