





# Insurance Regulatory and Development Authority of India

Better Regulation Through Automation & Business Analytics

## Form TPA-8

Annual Report by Third Party Administrators Summary of TPA Service

Insurance Regulatory and Development Authority of India

Particulars	Particulars Code	No. of Policies Serviced	No. of Lives Serviced	Amount of Premium Serviced wherever available in absolute INR
Individual / Retail Health Insurance Policies	3101395	456088	1157700	7471513488.00
Group Health Insurance Policies (other than RSBY or other similar policies issued by insurers)	3101396	2524	2774827	11023312868.00
Policies issued under RSBY or other similar policies issued by insurers	3101397	0	0	0.00
Pre-Insurance Medical Examination	3101398	34507	0	0.00
Foreign Travel Policies issued by Indian Insurer	3101399	0	0	0.00
Foreign Travel Policies issued by Foreign Insurer	3101400	0	0	0.00
Non-Insurance healthcare schemes sponsored by Central / State Government	3101401	0	0	0.00



# Insurance Regulatory and Development Authority of India

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## Form TPA-8

Annual Report by Third Party Administrators Enumeration of TPA Services provided  
Hierarchy of Supervisor Agency

Particulars	Particulars Code	Value
a. Claims serviced under health insurance policies by way of Pre-Authorization of cashless treatment or settlement of claims other than cashless claims or both	3101416	19127924587.00
b. Servicing of Claims for Hospitalization cover under Personal Accident Policy & Domestic Travel policy	3101417	0.00
c. Pre-insurance medical examination in connection with underwriting of health insurance policies.	3101418	34507.00
d. Health Services in respect of Foreign Travel Policies and health policies issued by Indian Insurers covering medical treatment or hospitalization outside India	3101419	0.00
e. Health Services in respect of Foreign Travel policies issued by Foreign Insurers for policy holders who are travelling to India	3101420	0.00
f. Servicing of non-insurance healthcare schemes as mentioned in Regulation 22(3) of these regulations	3101421	0.00
g. Any other services as may be mentioned by Authority	3101422	0.00
1.10.a Number of agreements with Network Providers	3101423	8975.00
1.10.b Number of agreements with Doctors	3101424	0.00
No. of insurers with whom agreements entered with.	3101425	22.00
Lives covered under Health Policies (to be reported as per provisions of Reg. 14 of TPA Regulations and Circular in the mat	3101426	3932327.00
Policies Served (to be reported as per provisions of Reg. 14 of TPA Regulations and Circular in the matter issued by the Au	3101427	457592.00
Hospitals tied up during (for the concerned FY)	3101429	318.00
Total Hospitals terminated or removed during (concerned FY)	3101430	67.00



# Insurance Regulatory and Development Authority of India

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## Form TPA 6C: Annual Certificate in the matter of Net Worth of a TPA Company

Periodicity of Submission: Annual

### Notes:

All figures / amounts are in Rupees

All figures / amounts will have to be entered in absolute numbers

**Instructions for Submission of required certificate:**

Periodicity of submission of this certificate is Annual i.e. as at 31st March of every financial year.

To be submitted with the Authority along with Annual Report of the TPA Company.

This certificate is to be certified by Auditors of a TPA Company.

Category	Date	Net_Worth_(in_words)	Net_Worth_(Amount_in_Rs)_(absolute_amount)
Net Worth as at	31-03-2022	Fifty-Seven Crore Ninety-Four Lakh Fifteen Thousand Five Hundred Ninety-Five Only	579415595



M.No. 088596

UDIN : 22088596ALT KFW 5396

# Insurance Regulatory Development Authority of India


Better Regulation Through Automation & Business Analytics

## Form TPA-6D Declaration and Undertaking by TPA Company

Periodicity of Submission: Annual

### Instructions for submission of required Declaration and Undertaking

1. Periodicity of submission of this Declaration and Undertaking is annual.
2. This declaration and undertaking shall be signed by any two directors of a TPA Company.
3. This declaration and undertaking is to be submitted to the Authority along with Annual Report of the TPA Company.

Particulars	Particulars Code	Accept Or Reject
CEO or CAO possesses the requisite qualifications and practical training as specified by Insurance Regulatory and Development Authority of India. The CEO, CAO of the company is / are also fit and proper as per Regulation 11 of the TPA Regulations. Such a CEO or CAO are engaged in day to day administration of the activities of the TPA and also in ensuring compliance of regulatory requirements.	8109502	Accept
The TPA Company is not engaged in any other business apart from Health Services by TPAs, as defined in the TPA regulations.	8109503	Accept
A Director with required medical qualification and an appointed Chief Medical Officer have valid registration with the Medical Council of India or Medical Council of the state.	8109504	Accept
None of the director(s), promoter(s), shareholder(s), and Key managerial personnel of our company is or are, directly or indirectly engaged in any other insurance or insurance related activity(ies). (Note: Where it is to be determined whether officials referred herein are involved in any other insurance or insurance related activities or not, TPA Company shall furnish the detailed information separately along with the form)	8109505	Accept
The Company did not violate the code of conduct or not committed any breach of the provisions of the applicable Acts, Regulations and / or circulars issued by the Authority from time to time.	8109506	Accept
for RAKSHA HEALTH INSURANCE TPA PVT. LTD.		
 PAWAN KUMAR BHALLA MANAGING DIRECTOR		



**TPA FORM 8A Certificate from Statutory Auditors of the Company**

1 Directors Report; to be attached separately.

(Note : Inter alia, (i) to disclose the shareholding structure as at the end of financial year  
(ii) Discuss Corporate Governance norms put-in place)

2 Auditors Report including audited financial and all notes, schedules to audited financials; to be attached separately.

**Undertaking from Registered TPA Company**

It is hereby declared that the particulars furnished with respect Annual Report of our TPA Company in Form TPA - 8 and Schedule 1 to 7 there under towards various activities of the TPA Company during the F.Y.2021-22 were examined, and are true and correct. It is also declared that the TPA Company did not receive any other income or remuneration from any other sources other than the one that is declared in the above Schedule.

Date : 22-06-22	For RAKSHA HEALTH INSURANCE TPA PVT. LTD.	
Place : Faridabad.	PAWAN KUMAR BHALLA MANAGING DIRECTOR	Palak Dhalla PALAK DHALL C.A.O.

**Certificate from the Statutory Auditors of the TPA Company**

Certified that the above information about financials furnished in Annual Report and Schedules 1 to 5 therein by RAKSHA HEALTH INSURANCE TPA PVT. LTD. is as extracted from the transactions of the TPA Company for the Financial Year 2021-22.

Date : 22.06.2022	For and on behalf of <b>DIHAWAN &amp; ASSOCIATES</b>	
Place : Faridabad	Practising Chartered Accountant <b>JAGDISH DHAWAN</b> - M.No 088596 D.H.A. 15 D.A.C.C.O.	

UDIN - 22088596ALT KFW 5396

# Insurance Regulatory Development Authority of India

Better Regulation, Through Automation & Business Analytics

## TPA : Schedule 1 To Schedule 5

Periodicity of Submission: Annual

Code	Description	Code	Description	Code	Description	Code	Description	Code	Description
3400001	Schedule 1 : Revenue Account for the year	Directors remuneration	3101212	Profit & Loss Account	3000000				
3400001	Schedule 1 : Revenue Account for the year	Income :: Investment Income	3101241	Profit & Loss Account	3007220				
3400001	Schedule 1 : Revenue Account for the year	Income :: Profit on sale of Investments or assets	3101242	Profit & Loss Account	0				
3400001	Schedule 1 : Revenue Account for the year	Income :: From Others	3101304	Profit & Loss Account	3046457				
3400001	Schedule 1 : Revenue Account for the year	Staff Expenses :: Salaries, provident funds	3101214	Profit & Loss Account	28500025				
3400001	Schedule 1 : Revenue Account for the year	Staff Expenses :: Other benefits	3101215	Profit & Loss Account	1844171				
3400001	Schedule 1 : Revenue Account for the year	Office Expenses :: Rent, rates & taxes	3101216	Profit & Loss Account	7851862				
3400001	Schedule 1 : Revenue Account for the year	Office Expenses :: Electricity/Power	3101217	Profit & Loss Account	6653558				
3400001	Schedule 1 : Revenue Account for the year	Office Expenses :: Housekeeping & Cleaning	3101218	Profit & Loss Account	1468642				
3400001	Schedule 1 : Revenue Account for the year	Office Expenses :: Others	3101219	Profit & Loss Account	0				
3400001	Schedule 1 : Revenue Account for the year	Office Expenses :: Travel	3101220	Profit & Loss Account	1892475				
3400001	Schedule 1 : Revenue Account for the year	Office Expenses :: Entertainment	3101221	Profit & Loss Account	4415390				
3400001	Schedule 1 : Revenue Account for the year	Office Expenses :: Lease rent of equipments	3101222	Profit & Loss Account	0				
3400001	Schedule 1 : Revenue Account for the year	Office Expenses :: post, telecommunication and similar expenses	3101223	Profit & Loss Account	24778630				
3400001	Schedule 1 : Revenue Account for the year	Office Expenses :: legal fees	3101224	Profit & Loss Account	1130000				
3400001	Schedule 1 : Revenue Account for the year	Office Expenses :: repair and maintenance	3101225	Profit & Loss Account	27140				
3400001	Schedule 1 : Revenue Account for the year	Office Expenses :: Motor Vehicle expenses	3101226	Profit & Loss Account	128614				
3400001	Schedule 1 : Revenue Account for the year	Office Expenses :: Depreciation	3101227	Profit & Loss Account	10277617				
3400001	Schedule 1 : Revenue Account for the year	Office Expenses :: Major Vehicle expenses	3101228	Profit & Loss Account	302854				
3400001	Schedule 1 : Revenue Account for the year	Office Expenses :: Other expenses (please specify 1) Training & Seminars	3101229	Profit & Loss Account	1358837				
3400001	Schedule 1 : Revenue Account for the year	Office Expenses :: Other expenses (please specify 2) General Exp.	3101230	Profit & Loss Account	2138564				
3400001	Schedule 1 : Revenue Account for the year	Office Expenses :: Other expenses (please specify 3) Bank charges	3101231	Profit & Loss Account	222873				
3400001	Schedule 1 : Revenue Account for the year	Office Expenses :: Other expenses (please specify 4) Insurance Exp.	3101232	Profit & Loss Account	789232				
3400001	Schedule 1 : Revenue Account for the year	Office Expenses :: Other expenses (please specify 5) Computer Exp.	3101233	Profit & Loss Account	8954443				
3400001	Schedule 1 : Revenue Account for the year	Office Expenses :: Other expenses (please specify 6) Prof/Fee	3101234	Profit & Loss Account	11104094				
3400001	Schedule 1 : Revenue Account for the year	Office Expenses :: Other expenses (please specify 7) Lab & Materials Exp.	3101235	Profit & Loss Account	24862301				
3400001	Schedule 1 : Revenue Account for the year	Office Expenses :: Other expenses (please specify 8) Printing & Stationery	3101236	Profit & Loss Account	21415506				
3400001	Schedule 1 : Revenue Account for the year	Office Expenses :: Other expenses (please specify 9) Provision for Contingency	3101237	Profit & Loss Account	1500000				
3400001	Schedule 1 : Revenue Account for the year	Office Expenses :: Other expenses (please specify 10) CSR	3101238	Profit & Loss Account	2737480				
3400001	Schedule 1 : Revenue Account for the year	Office Expenses :: Loss on sales of investment or assets	3101239	Profit & Loss Account	89114				
3400001	Schedule 1 : Revenue Account for the year	Operating Expenses	3101240	Profit & Loss Account	0				
3400002	Schedule 2: Profit & Loss Appropriation Account	Dividends of the year	3101245	Profit & Loss Account	8000000				
3400002	Schedule 2: Profit & Loss Appropriation Account	Tax on Dividend	3101246	Profit & Loss Account	0				
3400002	Schedule 2: Profit & Loss Appropriation Account	Transfer to reserve	3101247	Profit & Loss Account	0				
3400002	Schedule 2: Profit & Loss Appropriation Account	Other allocations from profit	3101248	Profit & Loss Account	0				
3400002	Schedule 2: Profit & Loss Appropriation Account	Provision for taxation	3101249	Profit & Loss Account	28500000				

3400002	Schedule 2: Profit & Loss Appropriation Account	Deferred tax liability	3101260	Profit & Loss Account	0
3400002	Schedule 2: Profit & Loss Appropriation Account	Transfer from reserve	3101265	Profit & Loss Account	0
3400002	Schedule 2: Profit & Loss Appropriation Account	Deferred tax credit	3101267	Profit & Loss Account	616300
3400003	Schedule 3: Balance Sheet	Labelled: Authorized Capital	3101268	Balance Sheet	4000000
3400003	Schedule 3: Balance Sheet	Labelled: Issued Capital	3101269	Balance Sheet	4000000
3400003	Schedule 3: Balance Sheet	Labelled: Paid Up Capital	3101280	Balance Sheet	4000000
3400003	Schedule 3: Balance Sheet	Labelled: Reserve & Surplus	3101281	Balance Sheet	58415565
3400003	Schedule 3: Balance Sheet	Labelled: Amount Due for Interest	3101282	Balance Sheet	0
3400003	Schedule 3: Balance Sheet	Labelled: Amount Due for Dividends	3101283	Balance Sheet	0
3400003	Schedule 3: Balance Sheet	Labelled: Amount Due for Doctors	3101284	Balance Sheet	0
3400003	Schedule 3: Balance Sheet	Labelled: Amount Due for Others	3101285	Balance Sheet	0
3400003	Schedule 3: Balance Sheet	Labelled: Secured Loan	3101286	Balance Sheet	0
3400003	Schedule 3: Balance Sheet	Labelled: Unsecured Loan	3101287	Balance Sheet	0
3400003	Schedule 3: Balance Sheet	Labelled: Deferred Tax Liability	3101288	Balance Sheet	0
3400003	Schedule 3: Balance Sheet	Labelled: Bank Overdraft	3101289	Balance Sheet	0
3400003	Schedule 3: Balance Sheet	Labelled: Current Liability: Sundry Creditors	3101290	Balance Sheet	7807211
3400003	Schedule 3: Balance Sheet	Labelled: Current Liability: Provisions	3101271	Balance Sheet	172776001
3400003	Schedule 3: Balance Sheet	Labelled: Current Liability: Others	3101272	Balance Sheet	312310809
3400003	Schedule 3: Balance Sheet	Labelled: Building / Property: Cost	3101273	Balance Sheet	17862169
3400003	Schedule 3: Balance Sheet	Labelled: Building / Property: Depreciation	3101274	Balance Sheet	1400221
3400003	Schedule 3: Balance Sheet	Labelled: Furniture & Fixtures: Cost	3101275	Balance Sheet	8029468
3400003	Schedule 3: Balance Sheet	Labelled: Furniture & Fixtures: Depreciation	3101276	Balance Sheet	3426447
3400003	Schedule 3: Balance Sheet	Labelled: Motor Vehicle: Cost	3101277	Balance Sheet	0
3400003	Schedule 3: Balance Sheet	Labelled: Motor Vehicle: Depreciation	3101278	Balance Sheet	0
3400003	Schedule 3: Balance Sheet	Labelled: Air-conditioners: Depreciation	3101279	Balance Sheet	0
3400003	Schedule 3: Balance Sheet	Labelled: Electrical Installation: Depreciation	3101280	Balance Sheet	0
3400003	Schedule 3: Balance Sheet	Labelled: Office equipment: Cost	3101281	Balance Sheet	10108914
3400003	Schedule 3: Balance Sheet	Labelled: Office equipment: Depreciation	3101282	Balance Sheet	6896852
3400003	Schedule 3: Balance Sheet	Labelled: Computer Software: Cost	3101283	Balance Sheet	117312968
3400003	Schedule 3: Balance Sheet	Labelled: Computer Software: Depreciation	3101284	Balance Sheet	10600445
3400003	Schedule 3: Balance Sheet	Labelled: Motor Vehicle: Cost	3101285	Balance Sheet	4264807
3400003	Schedule 3: Balance Sheet	Labelled: Motor Vehicle: Depreciation	3101286	Balance Sheet	498637
3400003	Schedule 3: Balance Sheet	Labelled: Investment: Government Securities (Market Value)	3101287	Balance Sheet	0
3400003	Schedule 3: Balance Sheet	Labelled: Investment: Loans & Deposits (Market Value)	3101288	Balance Sheet	0
3400003	Schedule 3: Balance Sheet	Labelled: Investment: Other Investments (Market Value)	3101289	Balance Sheet	42473278
3400003	Schedule 3: Balance Sheet	Labelled: Current Assets: Receivables: (b) Cash & Bank balances	3101290	Balance Sheet	171056233
3400003	Schedule 3: Balance Sheet	Labelled: Current Assets: Receivables: (c) From Insurer	3101291	Balance Sheet	604810364
3400003	Schedule 3: Balance Sheet	Labelled: Current Assets: Prepaid Expenses	3101292	Balance Sheet	19368685
3400003	Schedule 3: Balance Sheet	Labelled: Current Assets: Others: Pre Specified 1 Advance Tax / TDS	3101293	Balance Sheet	5208154
3400003	Schedule 3: Balance Sheet	Labelled: Current Assets: Others: Pre Specified 2 GST Recoverable	3101294	Balance Sheet	2280002
3400003	Schedule 3: Balance Sheet	Labelled: Current Assets: Others: Pre Specified 3 Prepaid Expenses	3101295	Balance Sheet	1234100
3400003	Schedule 3: Balance Sheet	Labelled: Current Assets: Others: Pre Specified 4 Other Advances	3101296	Balance Sheet	14021106
3400003	Schedule 3: Balance Sheet	Labelled: Current Assets: Others: Pre Specified 5 Interest Accrued but not due or	3101297	Balance Sheet	22248801
3400003	Schedule 3: Balance Sheet	Labelled: Current Assets: Others: Pre Specified 6 Security Deposit	3101298	Balance Sheet	0
3400003	Schedule 3: Balance Sheet	Labelled: Current Assets: Others: Pre Specified 7	3101299	Balance Sheet	0
3400003	Schedule 3: Balance Sheet	Labelled: Current Assets: Others: Pre Specified 8	3101300	Balance Sheet	0
3400003	Schedule 3: Balance Sheet	Labelled: Current Assets: Others: Pre Specified 9	3101301	Balance Sheet	0
3400003	Schedule 3: Balance Sheet	Labelled: Other Assets: Deferred Tax Assets	3101302	Balance Sheet	6496442
3400004	Schedule 4: Schedule of the Income received towards various activities	Towards Health Services of the Individual partners issued by Indian Insurers	3101181	Appportionment of Income	262271622
3400004	Schedule 4: Schedule of the Income received towards various activities	Towards Health Services of the Group Insurance policies issued by Indian Ins	3101182	Appportionment of Income	34768779

3400004	Schedule 4: Schedule of the income received towards various activities	Pre-insurance medical contribution	3101183	Appointment of Income	34000030
3400004	Schedule 4: Schedule of the income received towards various activities	Towards Health Services in the foreign jurisdiction in respect of the policies in	3101184	Appointment of Income	0
3400004	Schedule 4: Schedule of the income received towards various activities	Towards Non Insurance Services rendered	3101185	Appointment of Income	0
3400004	Schedule 4: Schedule of the income received towards various activities	Towards Staking of policies issued by foreign insurers	3101186	Appointment of Income	0
3400004	Schedule 4: Schedule of the income received towards various activities	Others/Please Specify 1)	3101188	Appointment of Income	0
3400004	Schedule 4: Schedule of the income received towards various activities	Others/Please Specify 2)	3101189	Appointment of Income	0
3400004	Schedule 4: Schedule of the income received towards various activities	Others/Please Specify 3)	3101190	Appointment of Income	0
3400004	Schedule 4: Schedule of the income received towards various activities	Others/Please Specify 4)	3101191	Appointment of Income	0
3400004	Schedule 4: Schedule of the income received towards various activities	Others/Please Specify 5)	3101192	Appointment of Income	0
3400004	Schedule 4: Schedule of the income received towards various activities	Others/Please Specify 6)	3101193	Appointment of Income	0
3400004	Schedule 4: Schedule of the income received towards various activities	Others/Please Specify 7)	3101194	Appointment of Income	0
3400004	Schedule 4: Schedule of the income received towards various activities	Others/Please Specify 8)	3101195	Appointment of Income	0
3400004	Schedule 4: Schedule of the income received towards various activities	Others/Please Specify 9)	3101196	Appointment of Income	0
3400004	Schedule 4: Schedule of the income received towards various activities	Others/Please Specify 10)	3101197	Appointment of Income	0
3400005	Schedule 5: Schedule of Appointment of Expenses to various activities	Health Services of the policies issued by Indian insurers	3101198	Appointment of Expenses	370160255
3400005	Schedule 5: Schedule of Appointment of Expenses to various activities	Health Services in the foreign jurisdiction in respect of the policies issued by	3101199	Appointment of Expenses	0
3400005	Schedule 5: Schedule of Appointment of Expenses to various activities	Indian insurers	3101200	Appointment of Expenses	0
3400005	Schedule 5: Schedule of Appointment of Expenses to various activities	Non Insurance Services rendered	3101201	Appointment of Expenses	0
3400005	Schedule 5: Schedule of Appointment of Expenses to various activities	Staking of policies issued by foreign insurers	3101202	Appointment of Expenses	0
3400005	Schedule 5: Schedule of Appointment of Expenses to various activities	Others/Please Specify 1)	3101203	Appointment of Expenses	0
3400005	Schedule 5: Schedule of Appointment of Expenses to various activities	Others/Please Specify 2)	3101204	Appointment of Expenses	0
3400005	Schedule 5: Schedule of Appointment of Expenses to various activities	Others/Please Specify 3)	3101205	Appointment of Expenses	0
3400005	Schedule 5: Schedule of Appointment of Expenses to various activities	Others/Please Specify 4)	3101206	Appointment of Expenses	0
3400005	Schedule 5: Schedule of Appointment of Expenses to various activities	Others/Please Specify 5)	3101207	Appointment of Expenses	0
3400005	Schedule 5: Schedule of Appointment of Expenses to various activities	Others/Please Specify 6)	3101208	Appointment of Expenses	0
3400005	Schedule 5: Schedule of Appointment of Expenses to various activities	Others/Please Specify 7)	3101209	Appointment of Expenses	0
3400005	Schedule 5: Schedule of Appointment of Expenses to various activities	Others/Please Specify 8)	3101210	Appointment of Expenses	0
3400005	Schedule 5: Schedule of Appointment of Expenses to various activities	Others/Please Specify 9)	3101211	Appointment of Expenses	0
3400005	Schedule 5: Schedule of Appointment of Expenses to various activities	Others/Please Specify 10)	3101211	Appointment of Expenses	0

# Insurance Regulatory and Development Authority of India

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## Schedule 6 Details of claims & Ageing

Periodicity of Submission: Annual

Type of Policy	Particulars	Particulars Code	Benefit Based Policies Number of Claims	Policy Based Policies Amount of Claims	Cashless Claims Number of Claims	Cashless Claims Amount	Reimbursable Claims Number of Claims	Reimbursable Claims Amount
Individual	Data of claims during the year - Details of claims reported during the year	3101308	0	0	89857	4205462154	98561	4110291430
Individual	Data of Settled Claims : Within 1 month from date of receipt of claim	3101309	0	0	82271	4080702333	84030	4035989896
Individual	Data of Settled Claims : Between 1 - 3 Months	3101310	0	0	2341	251171381	2596	167342800
Individual	Data of Settled Claims : Between 3 to 6 Months	3101311	0	0	251	22080950	298	13889453
Individual	Data of Settled Claims : More than 6 months	3101312	0	0	0	0	0	0
Individual	Data of Settled Claims : Amount of claim partially disallowed owing to the Terms and Conditions of the	3101313	0	0	0	2202055682	0	2246616898
Individual	Data of Claims recommended for repudiation : Within 1 month from date of receipt of claim	3101314	0	0	458	0	10915	0
Individual	Data of Claims recommended for repudiation : Between 1 - 3 Months	3101315	0	0	5	0	87	0
Individual	Data of Claims recommended for repudiation : Between 3 to 6 Months	3101316	0	0	0	0	0	0
Individual	Data of Claims recommended for repudiation : More than 6 months	3101317	0	0	0	0	0	0
Individual	Data of Claims Outstanding : Within 1 month from date of receipt of claim	3101318	0	0	2700	195224293	1808	102928388
Individual	Data of Claims Outstanding : Between 1 - 3 Months	3101319	0	0	37	8942250	180	7583049
Individual	Data of Claims Outstanding : Between 3 to 6 Months	3101320	0	0	0	0	0	0
Individual	Data of Claims Outstanding : More than 6 months	3101321	0	0	0	0	0	0
Group	Data of claims during the year - Details of claims reported during the year	3101308	619	31724081	88315	8277128286	191281	4243423108
Group	Data of Settled Claims : Within 1 month from date of receipt of claim	3101309	533	2809818	82282	5913690441	184050	4098374531
Group	Data of Settled Claims : Between 1 - 3 Months	3101310	11	883486	4812	370383514	3784	117119442
Group	Data of Settled Claims : Between 3 to 6 Months	3101311	1	20780	488	33573647	337	12814854
Group	Data of Settled Claims : More than 6 months	3101312	0	0	0	0	0	0
Group	Data of Settled Claims : Amount of claim partially disallowed owing to the Terms and Conditions of the	3101313	0	14082749	0	2588362256	0	1572187493
Group	Data of Claims recommended for repudiation : Within 1 month from date of receipt of claim	3101314	43	0	1295	0	24245	0
Group	Data of Claims recommended for repudiation : Between 1 - 3 Months	3101315	1	0	15	0	100	0
Group	Data of Claims recommended for repudiation : Between 3 to 6 Months	3101316	0	0	0	0	0	0
Group	Data of Claims recommended for repudiation : More than 6 months	3101317	0	0	0	0	0	0
Group	Data of Claims Outstanding : Within 1 month from date of receipt of claim	3101318	40	1884184	4893	325715826	5064	160202703
Group	Data of Claims Outstanding : Between 1 - 3 Months	3101319	1	400000	81	10891886	631	13458895
Group	Data of Claims Outstanding : Between 3 to 6 Months	3101320	0	0	0	0	0	0
Group	Data of Claims Outstanding : More than 6 months	3101321	0	0	0	0	0	0



# Insurance Regulatory and Development Authority of India

Better Regulation Through Automation & Business Analytics

**TPA 6E : Details of Service Level Agreements which were in force during the financial year to be provided**

Notes:

Insured ID	Type of Services to be rendered	Others Description	Type of SLA	Date of Purchase of stamp, viz Non-Judicial Stamp Paper, e-stamp / Special Adhesive / franking, any other mode	Date of Agreement	Validity of Agreement From	Validity of Agreement To
SBIG1512000	Group Policy	Group Policy	Renewal	05-Mar-2020	05-Mar-2020	09-Jan-2020	09-Jan-2023
MAXB2205000	Group Policy	Group Policy	Renewal	18-Oct-2019	14-Jan-2020	20-Nov-2019	19-Nov-2022
RELI2910000	Group Policy	Group Policy	Renewal	04-Apr-2018	02-Dec-2018	02-Dec-2018	02-Dec-2021
RELI2604000	Group Policy	Group Policy	Renewal	03-May-2021	15-Jan-2014	15-Jan-2021	14-Jan-2023
ROYA2310000	Group Policy	Group Policy	Renewal	12-Aug-2021	17-Aug-2021	15-May-2020	14-May-2023
MAGM2205000	Group Policy	Group Policy	Renewal	10-Nov-2018	17-Oct-2018	17-Oct-2021	16-Oct-2024
DHFL0507000	Group Policy	Group Policy	Renewal	28-Jan-2021	18-Jul-2020	18-Jul-2020	17-Jul-2023
APOL0308000	Group Policy	Group Policy	Renewal	19-Jul-2016	25-Jul-2016	27-Jul-2019	25-Jul-2022
LIBB2205000	Group Policy	Group Policy	Renewal	22-Jul-2020	03-Jan-2020	03-Jan-2020	28-Feb-2023
TATA2201000	Group & Retail	Group & Retail	Renewal	06-Jan-2021	06-Aug-2021	31-Mar-2021	30-Mar-2023
TATA1202000	Others - Please specify	Claim Administration	Renewal	22-Aug-2018	22-Aug-2018	08-Jan-2018	31-Jul-2021
BHAR2706000	Group Policy	Group Policy	Renewal	14-Aug-2020	14-Aug-2020	01-Jan-2020	01-Jan-2023
IFFCO412000	Group Policy	Group Policy	Renewal	27-Mar-2014	31-Mar-2014	31-Mar-2014	31-Mar-2022
ADIT2204000	Group Policy	Group Policy	Renewal	21-Oct-2016	11-Nov-2016	11-Nov-2016	31-Mar-2022
NATTO512000	Group & Retail	Group & Retail	Renewal	06-Dec-2020	15-Jun-2020	15-Jun-2020	14-Jun-2022
THEM0104000	Group & Retail	Group & Retail	Renewal	26-Jun-2020	10-Jul-2020	01-Oct-2019	30-Sep-2022
THEB00104001	Group & Retail	Group & Retail	Renewal	04-Jan-2021	01-Mar-2021	01-Mar-2021	28-Feb-2023
UNIT0104000	Group & Retail	Group & Retail	Renewal	04-Feb-2021	01-Mar-2021	01-Apr-2021	31-Mar-2024
L&TG1207000	Group Policy	Group Policy	Renewal	16-Feb-2018	01-Jan-2018	01-Jan-2018	31-Dec-2021
HDFC2709000	Group Policy	Group Policy	Renewal	13-Dec-2018	13-Dec-2018	13-Dec-2018	12-Dec-2021
ICICI0308000	Group Policy	Group Policy	Fresh	03-Jun-2021	03-Jun-2021	31-May-2021	30-May-2024
CIGN1311000	Group Policy	Group Policy	Fresh	dd-mm-YYYY	01-Apr-2018	15-Apr-2021	14-Apr-2024