



HEALTHWISE CLAIM FORM

How to file a Claim

- In case of any event leading to a claim under the policy, please call our Toll-free number 1800-2700-2700
- Our Claims Service Representative will guide you on the claim procedures and documents required.
- A claim form will be forwarded to you by mail, email or fax.
- Complete the claim form relevant to the nature of loss as indicated below.
- Attach the documents mentioned against the claim type.

<i>For Accidental Injury Claims</i>	<ol style="list-style-type: none"> 1. Claim form 2. Police Report, if accident is reported to Police 3. Medical papers, pathology reports, X-ray reports and plates, as applicable 4. Doctor's medical prescriptions, Itemized bills and cash memos* 5. Hospital Discharge Card
<i>For Hospitalisation due to Illness/Disease</i>	<ol style="list-style-type: none"> 1. Claim Form 2. Medical papers, pathology reports, X-ray reports, as applicable 3. Doctor's prescription and line of treatment suggested 4. Itemized bills and cash memos* 5. Hospital Discharge Card

*Copies of fully itemized medical bills. Itemized bills must show the patient's name, date of treatment, the type of treatment given, the diagnosis or nature of condition being treated and the Hospital/Nursing Home's name and address.

- Documents, in addition to those mentioned above may be called for, depending on the nature of claim lodged.
- You may also send the claim form with Annexure to our Claims Processing Cell at the following address:
- Claims Department
- HDFC ERGO General Insurance Company Limited , 6 th Floor, Leela Business Park, Andheri – Kurla Road, Andheri (East) Mumbai - 400059
- Please retain a copy of the documents sent for your records.
(N.B. To be filled in by the Insured, or Insured's Authorised representative enjoying power of attorney. Issuance of this claim form is not be taken as admission of liability under the policy on the part of the insurer)



Name of Hospital / Nursing Home	Address	Date of Admission	Date of Discharge
(7) CLAIM QUANTUM			
Date	Nature of expenses incurred	Billed By	Amount (Rs)
		Total	
(If space is insufficient, please attach separate list)			
In support of the above claim, I enclose the following original documents (Please tick) <input type="checkbox"/> Hospital Discharge Card <input type="checkbox"/> Bills, Cash Memos, Receipt from Hospitals <input type="checkbox"/> Cash Memos, Receipts from Pharmacists, Pathology and Investigation Centres <input type="checkbox"/> Bills, Cash Memos, Receipts from Attending Doctors, Surgeons, Anesthetists <input type="checkbox"/> Doctor's prescriptions for medicines, pathological tests, hospitalisation, surgery, physiotherapy <input type="checkbox"/> Any other documents. Please specify _____			
I/We the above named, do hereby, to the best of my/our knowledge and belief, warrant the truth of the foregoing statement in every respect, and I/We agree that if I/We have made, or in any further declaration the Company may require in respect of the said claim, shall make any false or fraudulent statement, or any suppression or concealment the Policy shall be void and all rights to recover thereunder in respect of past or future claims shall be forfeited			
<u>AUTHORISATION</u> I HEREBY AUTHORISE on behalf of the patient: (1) Any employer, medical practitioner, hospital, clinic, insurance company, bank, government institution, or other organisation, institution or person, that has any records or knowledge of the patient and/or who has attended or may hereafter attend the patient to disclose such information to HDFC ERGO General Insurance Company; (2) HDFC ERGO General Insurance Company or any of its appointed medical examiners or laboratories to perform the necessary medical assessment and tests to evaluate the health status of the patient in relation to this claim. This authorisation shall bind the patient's successors and remains valid notwithstanding death or incapacity. A photocopy or facsimile copy of this authorisation shall be as valid as the original.			
Date:		Signature of Patient	
Place:			

This is to certify that the above-mentioned claim lodged by the Insured / Claimant is genuine and the same is recommended for reimbursement.

Authorised Signatory

Place:

Name of the Policyholder & Seal:

Date:



ATTENDING PHYSICIAN INFORMATION

Name of Attending Physician: _____ **Phone No.** _____
Address: _____

I certify that the above named patient _____, **was seen by me on** _____ **and has been fully cured of the sickness/injury claimed for, which first incurred on** _____

I understand that any person who knowingly and with intent to defraud or deceive any insurance company files a claim containing any materially false, incomplete or misleading information may be subject to prosecution for insurance fraud.

SIGNED (Attending Physician) _____

DATE ____/____/____
